ZEBRA CAPTURE YOUR EDGE

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A Tale of Two Warehouse Innovators

How Zebra collaborates with Skyllful to optimize the warehouse of the future

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Optimizing the Warehouse of the Future

Big changes are afoot at today's warehouses and distribution centers. The industry is working around-the-clock to keep pace with the world's instant gratification, on-demand economy. It's clear that warehouses must invest in new processes, technologies, training, and devices to prosper in this fast-changing competitive landscape.

The good news is that there is a wealth of new applications that are already helping forward-thinking industry leaders improve efficiency, streamline operations, and reach new levels of profitability. At Zebra, we've developed a rich ecosystem of Independent Software Vendors (ISVs) that focus specifically on solving the complex problems of the warehouse industry.

In this e-book we delve into a visionary technology application and its impact on warehouse operations. Although the warehouse company's name is fictitious, the story is true and the application and the benefits it delivers are very real and available today.

40%
of warehouse leaders cite increases in customer response and sales as top drivers for their plans to implement new technologies to meet demand.

46%
of warehouse leaders cited faster delivery to end customers as the primary factor driving their growth plans.

80%
of warehouse and distribution centers surveyed are planning to invest in new technologies to remain competitive.

Source: Zebra Technologies, "Warehouse Vision Study," 2019.

9:00 AM

Tom uses his Zebra rugged tablet to access an online training session on Smart's returns processes.

PROVIDING RELEVANT TRAINING AT THE POINT OF PERFORMANCE

When Tom is assigned to a new process – or needs a refresher when reassigned to a process, he can easily access the **Skyllful** platform for a quick training lesson on his Zebra rugged tablet, on demand.

As employees gain the training and answers they need at the point of performance, managers at Smart will receive fewer calls for help with technology and applications. And workers like Tom will get their answers much faster. Skyllful also comes in handy when the company needs to push a new training campaign out to the entire workforce – or to specific users – to learn without risking downtime. Skyllful artfully bridges the divide between line of business needs and IT resources, to deliver solutions that solve problems and bring measurable results for mobile workforces.

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skyllful.com

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Skyllful helps companies with large, mobile workforces to deploy mission-critical mobile applications smoothly and successfully. The Skyllful platform provides on-device, on-demand simulation training that helps reduce worker anxiety with new technology and empowers them to use their mobile apps more efficiently and effectively.

- Teaches workers how to use digital applications
- Delivers targeted lessons to the user's primary device
- Focuses on workflows relevant to the task
- Enhances retention with short, impactful training lessons
- Supports digital deployments and new-hire onboarding

Advanced Warehouse Modernization Is Within Reach

Whether you are responsible for a manufacturing warehouse, a distribution center or managing inventory in your retail backroom, you need connectivity and visibility into all your assets, people and processes at all times. Zebra provides mobile computing, scanning and printing solutions that connect each operational area in your warehouse to give you the agility to realize transformational gains.

Now, with our global network of independent software vendors (ISVs), we offer innovative software applications developed to work with Zebra devices and systems. Our ISVs can help you identify the best applications for your operation – or provide custom solutions development to help address your unique business needs.

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